



SIEMENS

Machine Tool Analytic Services for OEMs

Technology-based, Data-Driven Services for improvement of availability and reliability

Industry Services



Technology-based services for a greater competitive edge

Minimum downtime and the optimum use of staff and resources are key to sustainable success in industry. Siemens provides the basis for greater productivity, flexibility, and efficiency with technology-based services throughout the lifecycle of an industrial plant – reliably, globally, and around the clock. In-depth technology and product knowledge as well as industry expertise within the Siemens global network of experts ensures a considerable competitive edge.

Siemens' customized Condition Monitoring Services support industry customers and OEMs by reducing expenditures for service as well as the total cost of ownership (TCO).

The challenge

Lifecycle costs according to the TCO principle gain growing importance for the decision to invest in machines. Expenditures caused by machine failure or unscheduled maintenance are considered as important as the technical and organizational maintenance management.

Service is no longer a complement to foster sales of machines, but has become an independent and profitable business – provided the right tools are available. For this purpose, the service portfolio has to be tailored to customers. This supports OEMs in optimizing their production processes, and reduces the risk of machine downtimes.

Answers for industry.



The solution

Machine Tool Analytic Services provide higher productivity and availability of machines and optimize global service and maintenance processes through:

- Design and optimization of services processes
- Organization of Service Help Desk
- Remote operation and remote monitoring of control unit with standard browser(s)
- Failure diagnosis through data and workflow service
- Dynamic failure localization
- Early spare parts disposition through condition monitoring and classification of machine parts
- Scheduling of preventive and/or condition-based maintenance measures

The benefit

Machine Tool Analytic Services help to improve your service processes and your optimal use of resources:

- Highly available cross-company expertise
- Unified, cross-company view on machine data by use of the same platform
- Faster troubleshooting
- Optimized use of resources
- Cost reduction
- High data security through highly available server and multilevel access protection
- Acceptance of security rules of all involved companies

Machine Tool Analytic Services contribute to improved availability and reliability of your machines – and to the satisfaction of your customers.

**Are you interested in our services?
Please do not hesitate to contact us!**

For further information and support, please contact your local Siemens partner:
siemens.com/services/partner

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